

Privacy & Cookies Policy

We respect your privacy !

General

This procedure is applicable to the use of the current website under the responsibility of Solidsteel, a trademark branding of Kobae Trading & Consulting with registered office at 9031 Drongen, Schepenstraat 20, with company number BE 0720 924 982. By visiting our website, you agree with our policy and we reserve the rights to modify this policy from time to time. We recommend you to check this Policy on a regular basis to ensure you consult the latest version. This final version dates from September 2022.

Collection and processing of personal data

This website does not process any personal data and you are not obliged to provide personal data in order to use our website. In case you do have questions, you can do so by sending an e-mail to hello@solidsteel.be. In this case, the personal data we receive will only be used to answer your question and send you the requested information.

This website does not use any cookies besides those who are necessary for the operational functioning of the website itself.

As a principle, Solidsteel does not send direct marketing. In case this would happen, Solidsteel will always do so based on the principle of your consent. Once you have given your consent, you have the right to withdraw this consent at any time by sending your request to the said email address.

Use by and communication to third parties

Although Solidsteel can provide your personal data to third parties who process information on our behalf, we do not share personal data for non-related purposes.

Solidsteel uses a software/hardware provider within the EU to support its activities. No personal data is being sent outside the EU.

In cases where obligatory by applicable law or regulation, or instructed by court or authorities, Solidsteel can provide personal data which is essential or desireable in order to comply with those laws or regulations.

Term

In the event that we keep your personal data, this will only be for the term that you are a (potential) customer, in which case we delete your data after 2 years if you do not become a customer and if you have become a customer, the term in which you are a customer will apply plus the term of our legal, fiscal or judicial obligation or needs. If you are a supplier, we keep your personal data for the term in which you are our supplier plus the term of our legal, fiscal or judicial obligation or needs.

Your rights

You have the right to request access to your personal data which we process, the right to ask us to rectify or erase your personal data (depending and based on the legal requirements), the right to restrict the processing of your personal data, the right to request restriction of processing your personal data and the right to receive your personal data in a machine-readable format.

You also have the right to file complaint with the Data Protection Authority if you believe we do not meet the legal privacy requirements.

Data security

Within the framework of securing your personal data, if they have been processed, Solidsteel has taken certain data security measures e.g. use of computersoftware, virus scanning, protection against spam, passwords and the limited access to your personal data.